



Hometown Health- Third Party Administrator for Nevada Department of Corrections

To ensure claims are processed appropriately for Nevada Department of Corrections (NDOC) offenders, please follow the outlined process below.

Providers must adhere to the guidelines and procedures outlined in the Medicaid Operations Manual when submitting claims for reimbursement. [Medicaid Operations Manual Chapter 200](#)

Medical claims for health care services provided to individuals incarcerated with the Nevada Department of Corrections may be submitted as follows:

1. Inpatient admissions of 24 hours or more, ordered by a physician, may be covered by Medicaid under the federal inmate exception (42 CFR 435.1010.) If the inpatient stay meets the federal definition (at least 24 hours with a physician order), submit claims to Nevada Medicaid.

NDOC manages Medicaid eligibility and applications for offenders; providers should not start Medicaid applications themselves.

If a claim is denied for reasons other than inmate status (such as coverage limits or technical errors), providers can resubmit to Hometown Health with denial notice.

For Medicaid eligibility or denial questions, please email medicaidbilling@doc.nv.gov.

2. For inpatient admissions under 24 hours, observation, or outpatient services, submit directly to Hometown Health.

All claims sent to Hometown Health for processing must include the offender's name, offender ID number, date of birth and NDOC authorization number.

Submitting Electronically:

EDI Payer ID: 88023

Mailing Address:

Hometown Health

10315 Professional Circle

Reno, NV 89521

Fax Number: 775-982-3751

For authorization or further questions, please email medicalbilling@doc.nv.gov.



Reference: Medicaid Operations Manual Section 904
MSM Chapter 200/Section 203 (Inpatient Hospital Services)