



## Hometown Health- Third Party Administrator for Nevada Department of Corrections

To ensure claims are processed appropriately for Nevada Department of Corrections (NDOC) offenders, please follow the outlined process below.

Providers must adhere to the guidelines and procedures outlined in the Medicaid Operations Manual when submitting claims for reimbursement. [Medicaid Service Manual Chapter 200](#) Medical claims for health care services provided to individuals incarcerated with the Nevada Department of Corrections may be submitted as follows:

1. Inpatient Services - For inpatient stays in medical facilities over 24 hours, offenders are eligible for Medicaid. Claims for those stays must be submitted to Medicaid for reimbursement. Please do not submit Medicaid applications on behalf of NDOC offenders as this is done by an NDOC representative. For any questions related to Medicaid eligibility of NDOC offenders or denials, please email: [medicaidbilling@doc.nv.gov](mailto:medicaidbilling@doc.nv.gov)

If Medicaid denies a claim, please submit claim to Hometown Health for processing. For questions related to obtaining an authorization, please email: [medicalbilling@doc.nv.gov](mailto:medicalbilling@doc.nv.gov)

Reference: [Medicaid Operations Manual Section 904](#)

2. Non-Inpatient Services- Send claims with NDOC authorization number to:

Mailing Address:  
Hometown Health  
10315 Professional Circle  
Reno, NV 89521  
Fax Number: 775-982-3751

Submitting Electronically:  
EDI Payer ID: 88023

All claims sent to Hometown Health for processing must include the offender's name, offender ID number, date of birth and NDOC authorization number. For further information or questions, please email: [medicalbilling@doc.nv.gov](mailto:medicalbilling@doc.nv.gov)